NORTEL NETWORKS MERIDIAN 1 OPTION 61C, 81C COMMUNICATION SYSTEMS

# **Solutions for Enterprise Communications**

The Meridian 1 Option 61C and 81C Enterprise Communications Systems are the powerhouses of the Meridian 1 portfolio. They are targeted at mid to large sized organisations with the most demanding requirements for capacity, reliability, advanced applications and sophisticated networking. Both are equipped with CPU and storage media redundancy as standard. The Meridian 1 Option 61C is ideally suited for organisations requiring up to 2,000 ports. It is also the system of choice for smaller port sizes where resilience is a major consideration, such as in a Call Centre. The Meridian 1 Option 81C uses many of the Option 61C components but adds additional power and capacity to support up to 16,000 ports.



Meridian 1 provides a platform for applications such as CallPilot Unified Messaging and Symposium Call Centre Server. The Meridian 1 Option 61C and 81C provide the added benefit that these services can be hosted centrally and extended across the entire network to smaller Meridian 1 Option 11 locations, many of which may be too small to warrant having their own local applications platforms. This is achieved using the Network Attendant Services, Network Message Services and Networked Automatic Call Distribution features.

The power, capacity and reliability of the Option 61C and 81C are also well suited as host sites for large deployments of the Remote Office portfolio which extends cost-effective, high-quality communications to the smallest branch site locations and home-

workers. They are equally well capable of supporting large numbers of mobile employees through the "virtual office" feature and i2050 software telephone.

The modular design of Meridian 1 systems across the portfolio provides built in scalability so that when your enterprise grows then so too can your Meridian 1. This enables seamless growth from the Option 61C to 81C as the need arises.

# **Typical Applications**

- Mid to large enterprises
- Multi-site enterprises with sophisticated networking and advanced applications needs such a Contact Centres, Unified Messaging and Voice over IP (VoIP)



# Features of the Meridian 1 Option 61C / Option 81C

System Capacity Option 61C up to 2,00 ports

Option 81C up to 16,000 ports

**Real-time Call Capacity** 320,000 Busy Hour Call Completions

(BHCC)

**Redundancy** CPU and Storage Media

Integrated Applications Symposium Call Centre Server portfolio

CallPilot Unified Messaging

MIPCD (One number find-me / follow-me)

MICB (Audio Conferencing)
MIRAN (Recorded Announcer)
Meridian Mail (Voice Mail)
Meridian DECT Wireless Voice

Remote Office

System Management Optivity Telephony Manager

**Terminals** M3900 series and earlier supported Meridian 1

digital telephones, IP and Software Telephones Analogue, Basic Rate and

Attendant consoles

**VoIP** ITG line-side, trunk-side and Wireless

VoIP Gateway

**Software Features** 450+ (e.g. Boss Secretary Filtering,

Intercom, paging)

## Nortel Networks

Maidenhead Office Park

Westacott Way

Maidenhead, Berkshire SL6 3QH United Kingdom

## **European Customer Information Centre**

Tel 00 800 8008 9009\*

+ 44 (0) 20 8920 4618

\* Number accessible from most European countries

#### Fax

+ 44 (0) 20 8945 3060

## e-mail

euroinfo@nortelnetworks.com

#### Internet

www.nortelnetworks.com

For more information please call your Nortel Networks representative.

# @ 2002 Nortel Networks. All rights reserved.

Nortel, Nortel Networks, the Nortel Networks corporate logo, the globemark design, Callpilot, Meridian, Optivity and Symposium are trademarks of Nortel Networks plc. All other trademarks are the property of their respective owners. Nortel Networks assumes no responsibility for any errors or omissions that may appear in this document. Information is subject to change since Nortel Networks reserves the right to make changes, without notice, in equipment design or components as engineering or manufacturing methods may warrant. The description of features and services in this document does not imply availability in all markets.

Published by Nortel Networks. Printed in UK.

## http://www.nortelnetworks.com

Publication ref: ENT044PB1002En

Printed October 2002

Designed and produced by Origin Design & Marketing. T: +44 (0)1494 722211

